

Missouri Department of Health and Human Services

The phone number for the abuse hotline: 1-800-3921-0210

Link to online reporting

<https://health.mo.gov/seniors/abuse.php>



Missouri Department of
Health & Senior Services

Missouri Adult Abuse and Neglect Hotline Online Reporting System

This site is designed to allow Mandated Reporters and concerned individuals the ability to report non-emergency adult abuse, neglect, and/or financial exploitation to the Missouri Adult Abuse and Neglect Hotline.

If the situation is an emergency, please call 9-1-1.

The Missouri Department of Health and Senior Services (DHSS) investigates abuse, neglect, financial exploitation, and bullying of vulnerable individuals 60 and older and people with disabilities between 18 and 59. These individuals may live in the community or in long-term care facilities. Either way, they are unable to protect their own interests or adequately perform or obtain services necessary to meet their essential human needs.

If you suspect someone is being abused, neglected, exploited, or bullied please report it by using the online reporting system below or by calling the Adult Abuse and Neglect Hotline, 800-392-0210. You may make reports to this online reporting system 24/7; however, it is only being monitored by intake staff during the Hotline hours of operation, from 7 a.m. to 8 p.m., 365 days per year.

This session will time out in 60 minutes.

Information will be lost if submission is not completed within that timeframe.
You will receive a confirmation number when the report is submitted successfully.



Real Victims. Real Stories. (video recordings of three victims)

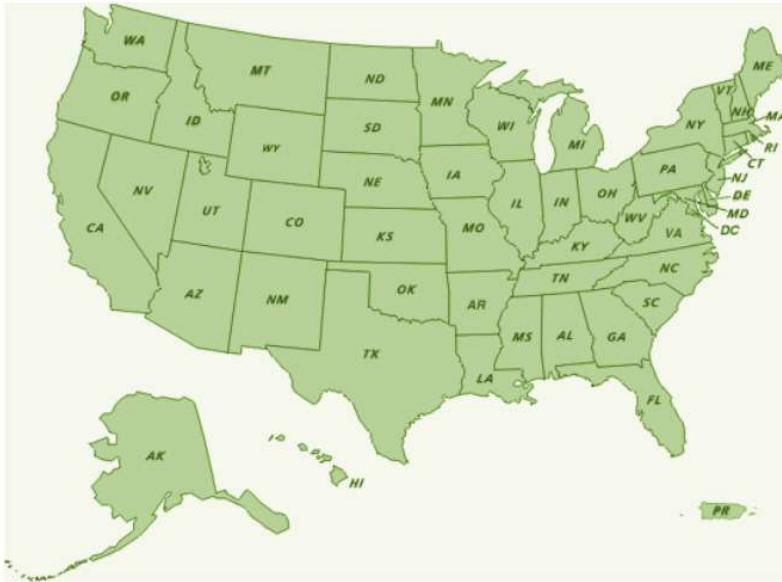
Link to each state in the U.S. to contact the Adult Protective Services hotline

<http://www.napsa-now.org/get-help/help-in-your-area/missouri/>

Get Help

The APS map is designed to provide easy access to information on reporting suspected abuse nationwide. For information on **Long-Term Care Ombudsman** programs for residents of nursing homes, board & care homes or assisted living facilities, please visit the [National Long-Term Care Ombudsman Resource Center](#) website.

Click on the state, or territories of [Puerto Rico](#) or [Guam](#), for which you wish to obtain information.



Missouri

Are you concerned someone you love or care about may be the victim of abuse? Don't be silent. Report it now. All calls are confidential.

To Report a case in your area call:

[Missouri Adult Protective Services](#)
Report Abuse of Seniors or Adults with Disabilities:
PHONE: 800-392-0210
TDD: 800-735-2466

GET HELP GET INFORMED GET CONNECTED GET INVOLVED ABOUT NAPSA RESOURCE CENTER SITEMAP

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Link to each state in the U.S. to contact the Long-Term Care Ombudsman

https://theconsumervoice.org/get_help

How to Find a Long-Term Care Ombudsman Program

Use this map to find a Long-Term Care Ombudsman Program (LTCOP), Citizen Advocacy Group (CAG), and other long-term care resources in your state or territory. The Long-Term Care Ombudsman program advocates for residents of nursing homes, assisted living facilities, board and care homes, and similar adult care homes. LTCOPs provide information about how to find a facility and what to do to get quality care and they are trained to resolve problems. If you are interested in volunteering for a LTCOP, click on your state for contact information and reach out to them to find out how you can volunteer in your community.

Citizen Advocacy Groups are concerned citizens who advocate for quality long-term care, services and supports and quality of life for residents and consumers in their locality, state or region.

[Learn more about ombudsmen](#)

